



CODE OF CONDUCT FOR ICE MEMBERS

The ICE community has been built of trust, transparency, and kindness. Everyone in the Club just love knowledge sharing and working together to build a better environment for our community. Below is a code of conduct that all members commit to.

RECOGNISE

Everyone everywhere needs to be recognised for who they are and what they do. ICE members will be committed to ensuring that everyone in the community receives the recognition they deserve.

INSPIRE

We are surrounded by so many opportunities to be inspired. Too many! All ICE members will endeavour to discover and share inspiring stories, references, and mentors to enhance ICE community's personal and business growth.

CARING & SHARING

You may think this is a bit soppy but we certainly don't. It's a well-known fact that our industry are prone to a disproportionate level of stress which can lead to all sorts of negative outcomes. ICE community will share their great content and extensive knowledge of best practise and ideas. ICE organisers will provide relevant events, blogs and articles which will deliver engagement stuff that our community will share.

NO IGNORING

We all recognise that we are all very busy. We agree that a response to email or telephone will be in a timely manner even it's a 😊 thank you but no thank you.

BE PATIENT AND COURTEOUS

All our members will be considerate to fellow members and help them share their knowledge with internal stakeholders. At no time will an ICE supporter 'sell' their products and services but will provide relevant information and inspiration. **Equally we would encourage all of our community to be curious about each others business offering.**

OUR DIFFERENCES CAN BE OUR STRENGTHS

We can find strength in diversity. Different people have different perspectives on issues, and that can be valuable for solving problems or generating new ideas. Being unable to understand why someone holds a viewpoint doesn't mean that they're wrong. Don't forget that we all make mistakes and blaming each other doesn't get us anywhere. Instead, focus on resolving issues and learning from each others experiences. .



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SUSTAINABILITY

All members will consider and try to and improve the carbon output of their events. Sharing small ideas will make the biggest differences and ensure we have a planet on which to stage events.